

Self-Assessment

Are your printers HIPAA Compliant?



**Are your
printers and
copiers HIPAA
compliant?**

We can help!

 **800.875.5042**

 **info@milner.com**

- Verify the accessibility of printers, faxes, scanners, and copiers**
Devices should only be accessible to authorized staff in secured areas where the public is not permitted.
- Generate unique logon and passwords for each user**
Printers, faxes, copiers and scanners are considered workstations and users are all required to have their own logon and passwords to access the device.
- Ensure that documents are not left unattended**
Documents should be picked up as soon as they are printed or copied, and not left unattended in the trays.
- Disable USB ports**
Files can be copied from devices to a portable drive using the USB ports, allowing unauthorized access. These ports should be disabled.
- Erase or remove device hard drives before the device leaves the premises**
Printers, copiers, faxes, scanners and multifunction devices can maintain copies of documents on their hard drives. Before devices leave the premises for repairs or returning to leasing agents, these drives need to be erased or removed and destroyed.
- Implement SSL encryption for information transmission**
Data needs to be secure in transmission and at rest, while located on the device's hard drive. SSL provides the best form of encryption to protect information throughout its use.
- Monitor copiers, printers, scanners and faxes**
Maintain audit trails that specify who used the device, what information was accessed, when it was accessed and the date and time accessed..
- Keep a digital archive of all fax transmissions**
Ensure the ability to review fax transmissions for unauthorized transmissions, keeping an archive record is required.
- Verify delivery of faxes to authorized destinations**
Fax machines require a unique protocol, including the ability to verify the destination of the fax transmission and confirm that it reached the intended destination.
- Streamline processes to minimize file handling**
Minimize the number of persons who will copy, fax, print or scan PHI within any given process