

Cloud Phone Checklist

Is Your Company Ready to Move to a Cloud Based Phone System?



Is it time for a phone upgrade?

We can help!

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- Our traditional technology is out of date**
Even if that on-site PBX (Private Branch Exchange), cabling and switches of yours haven't fallen victim to corrosion, wear and tear, or performance-related issues, the simple fact of business today is that traditional telephone technology simply can't keep pace with what's demanded of the modern enterprise.
- Our business growing or scaling back**
Companies in growth mode are better off choosing a managed VoIP service provider that is able to keep up with ongoing changes in technology without interrupting service or requiring constant software downloads and updates. A company that's scaling back may be able to cut costs by using a basic hosted VoIP provider, but will need to set a budget to cover the expense of ongoing support.
- Our people are always on-the-go**
Basic VoIP is great for static offices, but if your people are on the go, built-in mobile management from a managed VoIP service provider is the way to go. Managed VoIP systems enable you to transfer a call from wherever you are (home, airport, Starbucks) using whatever phone you choose, be it a desk phone, computer, or mobile.
- Our current phone system needs additional hardware to run**
Buying in ad hoc pieces of hardware and software to supplement your existing installations is one approach. But this results in a continuous and haphazard investment in a patchwork of different technologies that may be difficult to monitor and maintain – and may not even deliver the performance you require, when taken together as a whole.
- We service our customers 24/7**
Our consumer-led business culture demands support, service, and communications round the clock – and with a global market of internet-enabled users and customers, businesses are under pressure to ensure that their own workers are always available to meet these demands. Which means always-available telecoms tools and contacts management systems that cater for workers at any location – just what cloud-based phone systems are designed to do.
- We are looking for more than just a phone**
Though a simple phone call is often enough to initiate contacts and maintain some links with customers, staff, and partners, the data-driven business environment demands a blend of tools incorporating multimedia, video, conferencing, collaboration platforms, and productivity applications – the kind of mix that cloud telephony and Unified Communications (UC) can offer.